

## Building a Modern Health Facility for Tasmanians

### Welcome to the new RHH Redevelopment project!

During 2014, the Rescue Taskforce was commissioned to resolve some outstanding issues facing the project so a new health facility called K-Block could be constructed.

An improved K-Block will now be built, providing better clinical facilities for Tasmanians.

*RHH Redevelopment Project News* will provide updates on the project at key milestones.

You can also find information about the project by visiting the website:

[www.rhhredevelopment.tas.gov.au](http://www.rhhredevelopment.tas.gov.au)

Or email the project at:

[redvelopmentrhh@dhhs.tas.gov.au](mailto:redvelopmentrhh@dhhs.tas.gov.au)

### In this issue...

In the July edition of the RHH Redevelopment Project News you'll find information on:

- the New Hospital and Me Kids Drawing Project
- a major milestone - the GCS request
- our Project Manager
- refurbishment works progress and
- ICT planning.



# The 'New Hospital and Me' - Kids Drawing Project

Being in hospital can be tough on kids.

Art enriches lives and it is a good way to step out of the stress and worry that is often the case in the hospital.



Matilda Rusher is 6 years old.

Her drawing is about the new K-Block, the children's ward and the helipad.

Matilda has Cystic Fibrosis and receives treatment every three months for 10 days at a time in 3 A.

'The new hospital and me' project gives a creative outlet to kids who are inpatients or who get treatment at outpatient clinics like oncology.

The project is a way of involving kids and their families in the RHH Redevelopment, by producing pictures that are displayed on construction hoarding.



Janine Sawford, NUM Paediatric Services and Carrisa Carpenter from the Managing Contractor.

Hoarding is impersonal but with the addition of drawings, it helps make the hospital a nicer place during construction. It's also a reminder that we're building a new hospital for generations of Tasmanians to come!

Hoarding is being installed in areas that are being refurbished to make new clinical or office spaces.

## Get the Facts

Keeping up-to-date on the RHH Redevelopment is more important than ever as construction works ramp up.

Staff, patients and visitors will notice more changes to access and traffic arrangements over the coming months.

Image courtesy of <http://www.riversidesurgery.co.uk/help-and-advice/practice-policies-and-information/>



Make sure you keep informed. You'll find updates via:

- the project webpage: [www.rhhredevelopment.tas.gov.au](http://www.rhhredevelopment.tas.gov.au)
- signage in construction areas in the RHH
- public disruption notices in *The Mercury* newspaper (advertised notices appear on a Wednesday and/or Saturday)
- noticeboards in the RHH and
- RHH Redevelopment Project News of course!

# Refurbishments Update

Day of Surgery Admissions (DOSA) has moved from level 4, C-Block North to level 4, C-Block South. This includes the paediatric and adult waiting rooms and two consultation rooms.



*Refurbished paediatric waiting room*

Construction work has now commenced on level 4, C-Block North which is being refurbished for Extended Day Surgery. Level 4, A-Block through to Level 4, C-Block is no longer a public thoroughfare.

From 14 July 2015, the Patient Transport Assistance Scheme (PTAS) will relocate to level 5 of the BUPA building, 25 Argyle Street.

From 28 July 2015, refurbishment work will commence on the new Ambulatory Care Centre (ACC).

This means that current gym space will be used for cardio respiratory gym patients until level 2, H-Block is refurbished. The cardio gym will then move to level 2, H-Block.

Pulmonary arterial hypertension and the cardiac research nurses' offices will move to a different space on level 2, D-Block.

Tenders for the temporary facility's modules and enabling works, the POSI/SAC gym, executive offices and Q-Class rooms close at the end of July 2015.

# Preparing the GCS

The RHH Redevelopment project has finalised the critical design development phase. This allowed the Guaranteed Construction Sum (GCS) to be requested from the Managing Contractor on 30 June 2015.

## What is the GCS?

The GCS is provided by the Managing Contractor and is the maximum price that may be payable to the Managing Contractor for the agreed construction work.

Design development is a key stage in the design and planning of hospital infrastructure. It provides all the details the Managing Contractor needs to build K-Block. It includes where each room sits in a floorplan, what goes into each room and what materials are used to build each room.

This work started in 2012 and was later revised in 2013 with the value management exercise which reduced the floor plate of K-Block by 2 400 m<sup>2</sup>.

The Rescue Taskforce investigated how the scope of the RHH Redevelopment project had developed over time and how it had informed the design. As a result of a specific design concerns raised by clinicians, the Taskforce recommended a small number of design changes.

These design changes have now been finalised in collaboration with user groups, the project's designers and the Redevelopment team over the last six months.

The Taskforce also noted numerous detailed design issues that needed clarification which have now also been finalised.

# What it Takes to Build a Hospital

Projects the size and complexity of the RHH Redevelopment don't happen every day. They need to have skilled and experienced people.

Hospital construction expertise is critical. Commercial, consultant and contractor management experience needed to manage the relationship with the Managing Contractor is also essential.

The Rescue Taskforce made a number of recommendations to improve the governance of the Redevelopment project. This resulted in the engagement of Capital Insight for project and contract management services.

Capital Insight is responsible for a range of activities including: coordinating the Guaranteed Construction Sum process; managing finalisation of design, program and project costs; coordinating procurement; completion and commissioning planning; and the day to day administration of the Managing Contractor, John Holland Fairbrother Joint Venture.

Capital Insight has over 20 years experience in hospital construction project management. Recent projects include the \$1.77 billion Gold Coast University Hospital, the \$435 million Liverpool Hospital Redevelopment, and the \$240 million Chris O'Brien Lifehouse comprehensive cancer centre for which the company won the 2014 National Project Management Award for projects over \$100 million.



# RHH Redevelopment Project Management

## Executive Steering Committee



- Provides overall strategic leadership.
- Reports to the Minister for Health and Treasurer.
- Membership includes an independent Chair, Secretary DHHS, Executive Director of Services THS Southern Region, Secretary Treasury and Finance, independent member with significant experience in large hospital construction, and the Project Director.

## Project Director RHH Redevelopment



- Directs all aspects of the project during construction and commissioning.
- Ensures good project governance, accountability and reporting.
- Works effectively with stakeholders, particularly the THS and DHHS.
- Manages the project team and the project manager.

## Project Manager

- Day to day and performance management of the Managing Contractor and consultants.
- Responsibility for implementing the works program, staging and construction.
- Coordinates building certification, defect liability and certificates of completion.

## What is Governance?

The way an organisation is run or governed, over and above its legal obligations. There are four components to governance – transparency, accountability, stewardship and integrity.  
(The definition is based on the Institute of Governance of Australia)



# The Ever-Changing World of ICT

RHH staff know what matters when it comes to information communication technology (ICT). Mobility, access to up-to-date-information and integrated systems that enhance patient care in theatre or at the bedside are fundamental. Implementing new ICT systems also requires wide-ranging changes to practices on the ground. These need to be planned with the staff who are most affected.

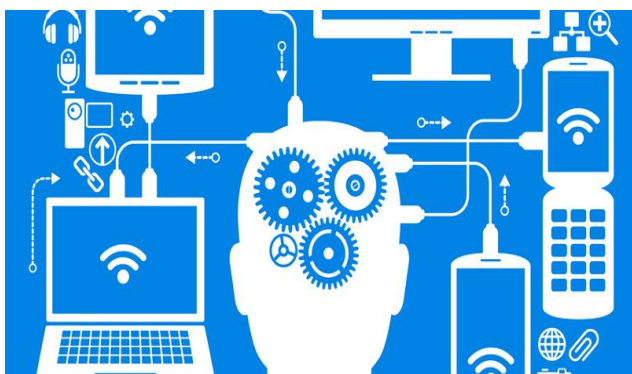


Image courtesy of <http://philipdalidakis.com.au/pdw/minister-opens-premier-ict-trade-show-in-melbourne/>

These two key issues were raised repeatedly in extensive consultation held over the past six months.

The ICT world is constantly evolving, with an increasing array of options available for hospitals. ICT needs to be flexibly designed so that it does the job when K-Block opens in 2018 and continues to meet clinical needs for many years to come. It also needs to be affordable now and into the future.

The Rescue Taskforce investigation said that further work was needed to provide certainty around the ICT scope and budget.

Consultation has included reviewing the requirements for nurse-call, patient entertainment, journey board and clinical data entry systems; as well as the data-centre and other enabling infrastructure.



Adequate, external access to patient information is a key issue for Deputy Director of Anaesthesia, Ruth Matters, an ICT clinical champion. She is involved in consultation on tasking, messaging and workflow in perioperative services.

Engineers and technical experts; as well as medical, nursing, allied health, administrative and operational staff within RHH, and the broader THS, have all been consulted. Specialist ICT input has also been provided by the Department of Premier and Cabinet.

Staff have been directly engaged through one-to-one sessions, professional group forums and team meetings. Consultation feedback has been incorporated into revised RHH Redevelopment ICT documentation which now takes into account the entire RHH campus. It has also been included in documentation for the Guaranteed Construction Sum request.



There are monthly updates on the Decanting Plan Progress Chart on the project's webpage.

Image courtesy of <http://www.keepcalm-o-matic.co.uk/p/keep-calm-this-is-a-kind-reminder/>

# Meet the Team

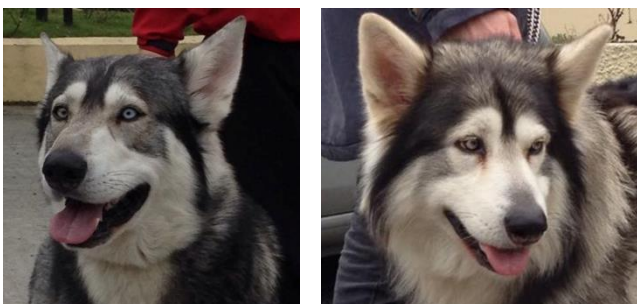
Alyssa Burgess is the project's Executive Manager. She's been with the RHH Redevelopment for two years. Here are five things about Alyssa.



**Number 1** – As Executive Manager, Alyssa works closely with the Project Director and Deputy Project Director to develop, manage and implement the strategies, plans and processes to ensure the delivery of RHH Redevelopment project. She makes sure that the project's decision makers get the information they need to make the best decisions for the Redevelopment.

**Number 2** – Alyssa is the project's Go-To-Girl on all things governance. She manages the development and preparation of the reporting framework for the project. She also knows all the financial delegations and responsibilities and makes sure that payments are authorised to the letter and spirit of the law.

**Number 3** – She's a massive Game of Thrones fan. When she was in Ireland earlier this year she visited Winterfell and met two of the cast – Summer and Greywind!



**Number 4** – Alyssa's last role was in the Executive, Ministerial and Parliamentary Services (Office of the Secretary) so she has extensive experience in ensuring transparent and accountable work practices, high level security, accuracy and confidentiality and legislative compliance.

**Number 5** – Her pastimes include tap dancing, cross-stitch and spending time with her adorable puppy dog Crystal.

## What is a Start Date?

The RHH Redevelopment team works with the Managing Contractor to agree a proposed start date for refurbishment works. This allows the team to coordinate the necessary decanting arrangements with the affected area.

The first work to commence in a refurbishment area may not be noticeable on the other side of the hoarding. It could be ceiling investigations or dilapidation reporting. The date construction starts may also vary by a couple of days because procurement and contract arrangements are being finalised.



Image courtesy of <http://thumbs.dreamstime.com/z/calendar-year-2015-26508023.jpg>

There's a Fact Sheet called *Relocating Hospital Services* on the webpage [here](#) or find in *Project Information* at this address

<http://www.rhhredevelopment.tas.gov.au/announcements/>