

# Patient Services in K-Block #2

## Frequently Asked Questions

Does K-Block have a changing place?

Yes, there is a changing place on the ground floor.

A changing place is a bathroom for people whose personal care needs require more than a standard accessible toilet.

The changing place has a toilet pan, an adult size adjustable changing table, a ceiling hoist, sufficient circulation space and a safe, clean environment.

Will there be WI-FI in K-Block?

Yes, WI-FI will be available throughout K-Block.

What space will be provided for patients and families?

More space has been dedicated to patients and their families within K-Block. It includes:

- outdoor terrace areas on the ground floor, mental health, children's and adolescents' units (levels 2,3 and 6)
- recreation areas on mental health, children's and adolescents' units and
- parent/family areas are a key feature across the Women's and Children's precinct (levels 6 - 8).

What parking will be available?

There are three multi-storey carparks within a block of the Royal Hobart Hospital.

There will be patient drop off and collection points on each street surrounding the Royal Hobart Hospital campus.

Will there be volunteers to help in K-Block?

Yes, a volunteers' desk will be located near the waiting area of the patient arrivals and departure area on the ground floor.