

# K-Block Ground Floor – KG

K-Block's Ground Floor provides patient arrivals and departure services.



## Reception

Patients and visitors are welcomed by RHH staff and volunteers at the new reception area and volunteer desk.

The waiting area, cashier and lifts to inpatient wards are near reception.

## About RHH Volunteers

Each year more than 20 000 hours of voluntary support are provided by the RHH Volunteer Service. There are more than 100 volunteers, ranging in ages from 18 - 85 years.

Volunteers play many roles including mail courier, mealtime assistance, Neonatal and Paediatric Intensive Care Unit Cuddles Program, and information and wayfinding support.

The RHH Volunteer desk in K-Block recognises the contribution volunteers make to the successful operation of the hospital. They are here to help you find your way or just to say 'Hello!'



## Atrium

Entering the building, patients and visitors experience an open, light-filled expanse created by a three-story high atrium.

Maximising natural light and creating space are key features of the K-Block design from the wide corridors and T-shape windows around the building.



## Public Art

Created by glass artist Keith Dougall, 'Catching your breath', uses hand-blown glass bubbles as symbols of human breath and life to represent the patients, staff and visitors of the hospital.

The organic glass forms held in nets as seven, large 'breath bundles' represent the idea that the hospital brings many people together to support or 'lift' an individual.

## Patient Admissions

Patient Admissions is the place you go when you are booked for an admission.

The admissions team conducts an administrative interview with each patient - checking their personal details and preparing their medical record for admission.

## Waiting Area

Wellbeing is a key feature of the waiting area, designed as an alcove.

This makes the waiting area feel more discreet and private, which is a contrast to the adjacent atrium.

## Adult Change Room

Public facilities on the ground floor include a bathroom for people whose personal care needs require more than a standard accessible toilet.

The adult change room has a toilet pan, an adult-size adjustable changing table, a ceiling hoist, circulation space and a safe, clean environment.



## Parenting Room

The parenting room is provided for parents to feed and change babies. It has pram access.

## Lifts

There are six lifts available for public use and six lifts in the staff corridor.

All 12 K-Block lifts have a priority override function for emergency responses.

There is a dedicated helipad lift that reaches the ground floor from the helipad in around 30 seconds.

## Outdoor Areas

Garden areas have been included in the design as sunlight and natural surroundings play a part in psychological and physical wellbeing.

Twelve of the 14 plant species are Tasmanian. The landscape architects worked with staff including elder and Aboriginal Health Liaison Officer Leonie Dickson to develop the design.

Aunty Leonie was a former ATSIC Commissioner and traditional arts practitioner. Sadly, she passed away in 2017.

Aunty Leonie was a much loved and respected Aboriginal elder and valued member of the RHH community for over 10 years.





## Transit Lounge

Clinical services are delivered from the ground floor transit lounge where there are 12 recliners, four beds, a consulting room and treatment room.

The Transit Lounge will be an improvement on the traditional discharge lounge found in most hospitals around the country. It accommodates patients who are going home and who might be waiting on a prescription or a final antibiotic dose.

It also provides a service for patients transferring to other facilities, eg a nursing home and some patients being admitted to hospital.

It is clinically appropriate for some patients to wait in the Transit Lounge rather than the Emergency Department until their bed is ready on the ward.

## Café

A café and terrace look out over Campbell Street.

## Toilets

Toilets are outside the café and in the corridor between the adult changing room and the parenting room.

For more information go to  
[www.rhhredevelopment.tas.gov.au](http://www.rhhredevelopment.tas.gov.au)

